



QualityNet | Atlassian



July 1, 2024



Planned Activity

Planned Actions: QualityNet Atlassian SSL Certificate Renewal

Impacted Application Development Organizations (ADOs): QualityNet Confluence and QualityNet Jira users

Planned Downtime: Tuesday, July 2, 2024, between 8:00 PM ET and 9:00 PM ET

What To Expect: Between 8:00 PM EST - 9:00 PM EST on July 2, 2024, Jira and Confluence users may have their sessions briefly disconnected during the [CMS.GOV](#) certificate renewal. To resolve this issue, users should simply refresh the page to resume their session.

As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).

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Center for Clinical Standards and Quality (CCSQ)