



QualityNet | Atlassian

ATLASSIAN



June 11, 2024



## Planned Activity

**Planned Actions:** Update for Amazon Machine Image (AMI)

**Impacted Application Development Organizations (ADOs):** QualityNet Confluence and QualityNet Jira users

**Planned Downtime:** Thursday, June 13, 2024, between 8:00 PM ET and 9:00 PM ET

**What To Expect:** QualityNet Confluence and Jira may experience a brief downtime during this time frame while the team updates the Amazon Machine Image (AMI). Communications will be sent once update is complete.

As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

*If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).*

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**Center for Clinical Standards and Quality (CCSQ)**