



Planned Activity

Planned Actions: QualityNet Jira and Jira Service Management Upgrade

Impacted Application Development Organizations (ADOs): QualityNet Jira and QualityNet Confluence users

Planned Downtime:

- Jira - Wednesday, October 25, 2023, between 7:30 PM and 10:30 PM ET
- Confluence - Wednesday, October 25, 2023, between 7:30 PM and 8:00 PM ET

What To Expect: We are upgrading Jira, Jira Service Management, and associated add-ons on October 25, 2023, between 7:30 PM ET and 10:30 PM ET. Jira will be unavailable during this time period. Confluence will also be unavailable briefly between 7:30 PM ET and 8:00 PM ET. A communication will be sent out once Jira and Confluence are available. As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).

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