



December 22, 2021

RDS OS Upgrade and Possible Connectivity Issues

On Wednesday, **December 29, 2021**, there will be a Relational Database Service (RDS) Operating System (OS) Upgrade in the QualityNet Atlassian environment from 8:00 PM to 11:00 PM EST.

Users may have their sessions briefly disconnected between 8:00 PM and 11:00 PM while the upgrade is completed. To resolve this issue, users should simply refresh the page to resume their session.

If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).