



## QualityNet | Atlassian

**ATLASSIAN**

**May 11, 2022**



### Planned Activity

**Planned Actions:** Upgrade AWS Production F5 load balancers to remediate vulnerabilities

**Impacted Application Development Organizations (ADOs):** QualityNet Atlassian users

**Planned Downtime:** Thursday, May 12, 2022, between 11:30 PM ET and 1:30 AM ET on Friday, May 13

**What To Expect:** Atlassian users will only be impacted for around 5 minutes during the planned downtime. If your QualityNet Confluence or Jira session is disconnected, please wait 5 minutes, and reconnect.

*If you need additional information, contact us:*

Phone: 1-866-288-8914  
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email: [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

*If you have any questions or concerns, please contact our Slack channel #help-atlassian.  
To unsubscribe send an email with a subject of "Unsubscribe" to [qnet-atlassian-leave@mailers.qualitynet.org](mailto:qnet-atlassian-leave@mailers.qualitynet.org)*

**Center for Clinical Standards and Quality (CCSQ)**