August 2, 2024

Planned Maintenance Activity Tonight: Extended Downtime

Standard Maintenance and Centralized Data Repository (CDR) User Data Migration: Phase Five

Planned Actions: A scheduled maintenance event will begin tonight, August 2nd at 8:00pm ET.

Impacted Community: All CCSQ Data & Analytics tool users (CDR, SAS Viya, Databricks).

Planned Downtime: This maintenance event will begin tonight, August 2nd at 8:00pm ET and end on Sunday, August 4th at 6:00pm ET.

CDR User Data Migration Information: The CCSQ Data & Analytics team will be migrating databases and tables to the new consolidated environment over the next two quarters. The fifth phase of the migration will occur tonight, August 2, 2024. To see a list of the databases that will be migrated, reference our article on the Portal: Consolidation of Tables and Databases.

Call to Action:
- Please ensure to save your work (i.e. data, script, and tables) before the maintenance event. This is to ensure that your information will be saved throughout the maintenance process. Any long-running jobs would also need to be restarted after the event.
- Save your data from SAS Content to your workbench by following these instructions here.
- Please save any of your CASLIB datasets before maintenance by following these instructions. After the maintenance window, you will need to load your tables back into memory to continue working with them.

Post Migration Note: If you utilize scripts that rely on the table locations being migrated, the updated location can be found after the migration in the table definitions.

If you have any concerns related to contractual deliverables during this period, please reach out to our team through the request form, indicating other possible timeframes, and our team will accommodate as per availability of resources.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: #help-service-center-sos

Save time. Submit and Track your ticket!
VISIT CCSQ Support Central

Email:
ServiceCenterSOS@cms.hhs.gov

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