



September 15, 2023



Planned Activity

Planned Actions: CMS.GOV cert update for SAS Viya

Impacted Community: SAS Viya Users

Planned Downtime: Tuesday, September 19, 2023, between 8:00pm and 8:30pm ET

Call to Action: Between 8:00pm ET and 8:30pm ET on September 19, 2023, SAS Viya users may be briefly disconnected during the CMS.GOV cert update. To resolve this issue, users should simply refresh SAS Viya to continue their work in the application.

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

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