



March 10, 2023



## Planned Activity

**Planned Actions:** A scheduled CAP & CDR maintenance event will occur tonight, March 10th, at 8:00pm ET.

**Impacted Community:** All CAP & CDR Users

**Planned Activities:**

- Routine OS and Security Patching on CDR and CAP systems
- Routine patching on CSAT EMR Cluster
- Routine patching of the CentOS Servers
- NCH Claims Header Table Correction Efforts (see more below)

**NCH Claims Header Table Correction Efforts:**

During this weekend's maintenance window, we will be writing the corrected pre-production NCH claims header tables over into production with the appropriate claims having an NCH daily processing date of 10/10/2022. This will resolve the previously reported duplicate claims issues in the NCH claims header tables for claims from the NCH weekly processing file of 10/14/2022 with an NCH daily processing date of 10/11/2022. We will begin with the NCH\_PART\_A Hive tables this maintenance window and will move forward with correcting the NCH\_PART\_B Hive tables and writing them into production at the beginning of next month during the next maintenance window.

**Planned Downtime:** All scheduled maintenance events begin at 8:00pm ET and end approximately at 11:00pm ET. In general, some maintenance events may require longer time, in which case users will be notified separately. A communication will be sent out once maintenance is complete.

**Call to Action:**

- Please ensure to save your work (i.e. data, script, and tables) before the maintenance event. This is to ensure that your information will be saved throughout the maintenance process. Any long running jobs would also need to be restarted **after** the event.
- Save your data from SAS Content to your workbench by following [these instructions here](#).
- Please also save any of your CASLIB datasets before maintenance by also following [these instructions here](#). After the maintenance window, you will need to load your tables back into memory in order to continue working with them.

*If you need additional information, contact us:*

Phone: 1-866-288-8914  
Slack: [#help-service-center-sos](#)

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