



QualityNet | AWS Cloud

February 15, 2023



Planned Activity

Planned Actions: Performing a configuration change to address a long-standing issue related to memory management, which would intermittently cause outages with the F5.

Impacted Application Development Organizations (ADOs): ADOs & Ventech (Legacy F5 Prod AZ1)

Planned Downtime: 2/20/2023, 6:30 p.m. – 7:30 p.m. ET

What To Expect: During the hour window, the device will restart for a short period of time. If needed, configurations will be rolled back to baseline.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email: ServiceCenterSOS@cms.hhs.gov

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