



## QualityNet | AWS Cloud

**Alert March 10, 2023**



### Planned Activity

**Planned Actions:** Upgrade Splunk from version 9.02 to version 9.04.

**Impacted Application Development Organizations (ADOs):** All ADOs and Ventech

**Planned Downtime:** We are upgrading Splunk from version 9.02 to version 9.04 on Friday, March 10, 2023, from 6:30 p.m. to 11:30 p.m. ET.

**What To Expect:** During the upgrade, there will be intermittent connectivity issues.

For any questions, please reach out to [#Help-Splunk](#) via Slack, or reach out directly to Jon Warren or Fernandez Mbah.

*If you need additional information, contact us:*

Phone: 1-866-288-8914  
Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!  
**VISIT CCSQ Support Central**



Email: [ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

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