

QualityNet | AWS Cloud



June 26, 2024



Planned Activity

Planned Actions: The CCOM Operations team will update the IDP SAML metadata used for HCQIS ADFS, for all AWS accounts.

Impacted Application Development Organizations (ADOs): ADO users accessing AWS via ADFS.

Planned Downtime: 06/26/2024 9:00 PM ET - 06/26/2024 11:00 PM ET

What To Expect: During the time frame listed above, there may be intermittent downtime where ADO users may not be able to access AWS, or users may not be able to access ServiceNow via ADFS, while the IDP SAML metadata is being updated. AWS services and ADO applications will not be impacted.

If you need additional information, contact us:

Phone: 1-866-288-8914 Slack: <u>#help-service-center-sos</u>



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