



## QualityNet | Atlassian



May 10, 2023

# QualityNet Jira & Jira Service Management (JSM) Upgrade Completed Successfully

The QualityNet Jira and Jira Service Management (JSM) upgrade has been completed successfully. QualityNet Jira is now available. Several new features are being introduced with the upgrade, including:

- Issue statuses and transitions are in one place. The current issue status is presented as a menu label instead of being displayed in the issue details section. So all the related information is now easy to spot in an instant.
- New activity tab sorting capabilities
- Setting up URLs with auto-populated request fields in JSM
- JSM configuring request view

Check out the [New Features with QualityNet Jira 9.4.5 blog post](#) to learn more about these features.

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

*If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).*

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