



## QualityNet | Atlassian



April 9, 2024



### Planned Activity

**Planned Actions:** Upgrade of QualityNet Jira

**Impacted Application Development Organizations (ADOs):** QualityNet Jira and QualityNet Confluence users.

**Planned Downtime:** Wednesday, April 10, 2024, between 8:00 PM ET and 11:00 PM ET.

**What To Expect:** QualityNet Jira will be upgraded on April 10, 2024, from 8:00 PM ET to 11:00 PM ET. QualityNet Confluence will also be briefly unavailable from 8:00 PM ET to 8:30 PM ET. A communication will be sent out once QualityNet Confluence and QualityNet Jira are available.

As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

*If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).*

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**Center for Clinical Standards and Quality (CCSQ)**