



Planned Activity

Planned Actions: Update for Amazon Machine Image (AMI)

Impacted Application Development Organizations (ADOs): QualityNet Confluence and QualityNet Jira users

Planned Downtime: Wednesday, January 8, 2025, between 8:00 PM ET and 9:00 PM ET

What To Expect: The team will be updating the Amazon Machine Image (AMI) on Wednesday, January 8, 2025. Users may experience a brief downtime in QualityNet Jira and Confluence from 8:00 PM ET to 9:00 PM ET. We will post once the system is back online and available for use.

As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).

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