



Planned Activity

Planned Actions: QualityNet Confluence 8.5.18 LTS Upgrade

Impacted Application Development Organizations (ADOs): QualityNet Confluence and QualityNet Jira users

Planned Downtime: Wednesday, January 29, 2025, between 8:00 PM ET and 11:00 PM ET

What To Expect: We are upgrading QualityNet Confluence on Wednesday, January 29, 2025. Users may experience a brief downtime in QualityNet Confluence from 8:00 PM ET to 11:00 PM ET. QualityNet Jira will also be briefly unavailable between 8:00 and 8:30 PM ET. A communication will be sent once the system is back online and available for use.

As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

If you need additional information, contact us:

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email:

ServiceCenterSOS@cms.hhs.gov

If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).

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