



## QualityNet | Network

**Alert February 23, 2022**



### Planned Activity

**Planned Actions:** Upgrade AWS **Non-production** F5 load balancers to remediate vulnerabilities. CHG0053513

**Impacted Application Development Organizations (ADOs):** ADOs & Ventech (all F5-hosted URLs)

**Planned Downtime:** 2/24/2022, 12:01–12:06 a.m. ET

**What To Expect:** While our downtime is limited to 5 minutes occurring between 12:01 a.m. and 12:06 a.m. ET, we expect only a brief impact to F5-hosted URL traffic while traffic is failed over to the other availability zone. Any disruption is limited to a few minutes at most and, with previous upgrades, the failover has been transparent to the user community.

*If you need additional information, contact us:*

Phone: 1-866-288-8914  
Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

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