



QualityNet | Shared Services

July 19, 2024



ESS Unplanned Outage - Resolved

The ESS Access Management team has restored the following services that were impacted by the CrowdStike Outage:

- ADFS
- Symantec VIP
- Office 365

Please contact the SOS team via Slack, [#help-service-center-sos](#) for any questions.

If you need additional information, contact us:

Phone: 1-866-288-8914
Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

VISIT CCSQ Support Central



Email: ServiceCenterSOS@cms.hhs.gov

Center for Clinical Standards and Quality (CCSQ)