



QualityNet | Atlassian



February 25, 2025



## Planned Activity

**Planned Actions:** QualityNet Confluence upgrade to LTS 8.5.19

**Impacted Application Development Organizations (ADOs):** QualityNet Jira and Confluence users

**Planned Downtime:** February 26, 2025, between 8:00 PM and 11:00 PM ET

**What To Expect:** QualityNet Confluence will be unavailable on February 26, 2025, between 8:00 PM and 11:00 PM ET. Jira will also be briefly unavailable between 8:00 and 8:30 PM ET. A communication will be sent once Confluence is available.

As always, if you have questions or concerns, please reach out to us in our Slack channel at [#help-atlassian](#).

*If you need additional information, contact us:*

Phone: 1-866-288-8914

Slack: [#help-service-center-sos](#)

Save time. Submit and Track your ticket!

**VISIT CCSQ Support Central**



Email:

[ServiceCenterSOS@cms.hhs.gov](mailto:ServiceCenterSOS@cms.hhs.gov)

*If you have any questions or concerns, please contact our Slack channel [#help-atlassian](#).*

*To unsubscribe send an email with a subject of "Unsubscribe" to [qnetatlassian-leave@mailers.qualitynet.org](mailto:qnetatlassian-leave@mailers.qualitynet.org)*

Center for Clinical Standards and Quality (CCSQ)