

Data Submissions Journey Map



User Roles

Quality Manager / Coordinator

- QualityNet Administrator
- Data submissions for 1 hospital in a system
- Receives & disseminates reports

Quality Nurse Reviewer

- Chart abstractions for community hospital
- Creates reports
- Educates/coordinates w/ staff on improvements

Meaningful Use Project Manager

- Submissions for hosp system (3 + 1 ASC)
- Documenting PI criteria
- Educating staff on Promoting Interoperability

Senior Director Quality Data

- Helps hospitals understand performance reports & establish goals
- Monitors hospital data
- Manages team of analysts

CUSTOMER JOURNEY

