

# SOCIAL CONTRACTS EXPLAINED



1. Identify the value of team level social contracts.
2. Learn to use Social Contracts for change management.
3. Differentiate the various program Social Contracts.
4. Learn how Social Contracts work for Business Agility
5. Understand how Social Contracts create organizational accountability.





# ART Working Agreement

- An agreement and adoption of a set of common operating principles and rules which are followed by all teams who are part of the train
- Defines the cadence and timebox to facilitate planning, limiting WIP, provide for aggregation of value and assure consistent retrospectives.
- Creates shared understanding of how teams in the ART interact

## REFRESH:

All Social Contracts are inspirational, powerful statements of commitment designed to create accountability at all levels of the organization



# Contracts with Business Teams

- Business teams can be cross-functional, but many business teams perform a function that is a step in a business process
- Contracts minimize “back and forth” needed to deliver work through the process
- Definition of Done should be created in collaboratively with the downstream team and included in their Definition of Ready
- Contracts are updated to define and minimized disruption from changes in the process