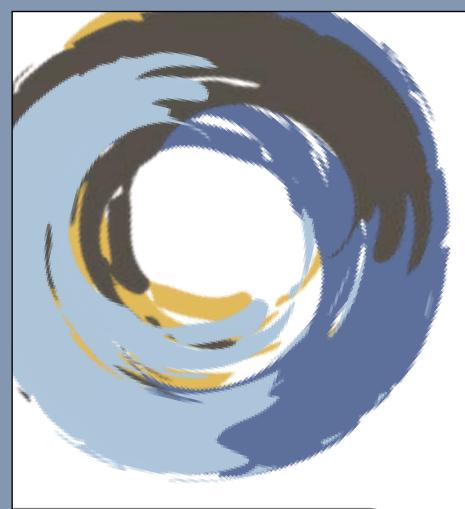


- 1. Identify the value of team level social contracts.
- 2. Learn to use Social Contracts for change management.
- 3. Differentiate the various program Social Contracts.
- 4. Learn how Social Contracts work for Business Agility
- Understand how Social Contracts create organizational accountability.





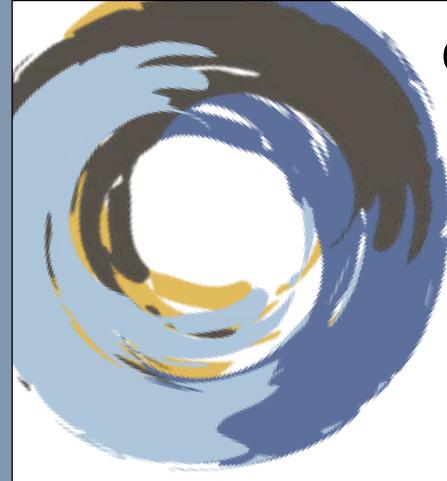
REFRESH:

All Social Contracts are inspirational, powerful statements of commitment designed to create accountability at all levels of the organization

ART Working Agreement

- An agreement and adoption of a set of common operating principles and rules which are followed by all teams who are part of the train
- Defines the cadence and timebox to facilitate planning, limiting WIP, provide for aggregation of value and assure consistent retrospectives.
- Creates shared understanding of how teams in the ART interact





Contracts with Business Teams

- Business teams can be cross-functional, but many business teams perform a function that is a step in a business process
- Contracts minimize "back and forth" needed to deliver work through the process
- Definition of Done should be created in collaboratively with the downstream team and included in their Definition of Ready
- Contracts are updated to define and minimized disruption from changes in the processACE

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